

# Warranty

---

## CONGRATULATIONS

Congratulations on choosing a watch from TISSOT®, a Swiss brand based in Le Locle since 1853. Meticulously designed, using only the highest quality materials and components, your watch is protected against impacts, temperature variations, water and dust.

To obtain the complete user manual, please visit [tissotwatches.com](http://tissotwatches.com)



## INTERNATIONAL WARRANTY

Your TISSOT® watch is warranted by TISSOT SA\* for a period of twenty-four (24) months from the date of purchase under the terms and conditions of this warranty. The TISSOT® international warranty covers material and manufacturing defects existing at the time of delivery of the TISSOT® watch purchased ("the defects"). The warranty only comes into force if the warranty certificate is dated, fully and correctly completed and stamped by an authorized TISSOT® retailer ("valid warranty certificate").

During the warranty period and by presenting the valid warranty certificate, you will be entitled to have any defect repaired free of charge. Should normal conditions of use of your TISSOT® watch fail to be restored by repairs, TISSOT SA guarantees its replacement by a TISSOT® watch of identical or similar characteristics. The warranty for the replacement watch ends twenty-four (24) months after the date of purchase of the replaced watch.

This manufacturer's warranty does not cover:

- the battery life;
- normal wear and tear and ageing (e.g. scratched crystal, alteration of the colour and/or material of non-metallic straps and chains, such as leather, textile, rubber; peeling of the plating);
- any damage on any part of the watch resulting from abnormal/abusive use, lack of care, negligence, accidents (knocks, dents, crushing, broken crystal, etc.), incorrect use of the watch and non-observance of the user manual provided by TISSOT SA;

- handling of the TISSOT® watch by non-authorized persons (e.g. for battery replacement, services or repairs) or alterations to its original condition beyond TISSOT SA's control;
- any damage on any part of the watch resulting from connection to a non-recommended accessory;
- any damage on any part of the watch deliberately provoked or due to an inappropriate use of the watch or due to incorrect connection, exposure to an excessive voltage or electrical discharge, or any kind of shock;
- any damage on any part of the watch due to an attempted modification of the watch software;
- any damage on any part of the watch due to non-respect of the user manual.

NOT FOR MEDICAL USE. The T-Touch Connect Sport heart rate monitor and related data are intended to be used only for recreational purposes and not for medical purposes, and are not intended to diagnose, monitor, treat, cure or prevent any disease or condition. The T-Touch Connect Sport heart rate monitor has not been tested with individuals with health conditions and has not been cleared or approved for medical use.

While the T-Touch Connect Sport heart rate monitor typically provides an accurate estimate of a user's heart rate, there are inherent limitations with the technology that may cause some of the heart rate readings to be inaccurate under certain circumstances, including the user's physical characteristics, fitness of the device, and type and intensity of the activity.

The T-Touch Connect Sport shall not be used:

- as a medical device, as it is not designed for use in any medical diagnostics, for disease treatment or prevention or other medical applications;
- in situations where failure of the watch could cause death or injury;
- if it has a broken crystal, visible liquid penetration or a damaged bracelet, since this could cause injuries; or without a bracelet as it is a wristwatch and the middle corners of some cases may be sharp.

ALL APPLICABLE IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE GIVEN TO YOU BY LAW ARE HEREBY LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. UNDER NO CIRCUMSTANCES WILL TISSOT SA BE LIABLE FOR ANY INDIRECT OR CONSEQUENTIAL DAMAGES OF ANY KIND.

Some countries/states do not allow limitations on how long implied warranties last, or exclusions or limitations of incidental or consequential damages, so exclusions or limitations mentioned may not apply to you. This warranty gives you specific legal rights and you may also have other rights granted by applicable laws.

TISSOT SA'S OBLIGATION IS STRICTLY LIMITED TO REPAIR OR REPLACEMENT AS EXPRESSLY STATED IN THIS LIMITED WARRANTY. YOUR AUTHORIZED TISSOT RETAILER CARRIES SOLE RESPONSIBILITY FOR ANY OTHER GUARANTEES.

Any further claim against TISSOT SA, e.g. for damages additional to those described in the present warranty, is expressly excluded, except for any mandatory rights the purchaser may exercise against the manufacturer.

This manufacturer's warranty:

- is independent of any warranty that may be provided by the seller, for which the latter bears sole liability;
- does not affect the purchaser's rights against the seller nor any other mandatory rights the purchaser may have against the seller.

The TISSOT SA customer service ensures the perfect maintenance of your TISSOT® watch. If your watch needs maintenance, entrust it to an authorized TISSOT® retailer or an authorized TISSOT® service centre (see our official website [tissotwatches.com](https://www.tissotwatches.com)) who can ensure you receive a quality of service corresponding to TISSOT SA standards.

\* TISSOT SA  
Chemin des Tourelles 17, 2400 Le Locle, Switzerland

© 2023 TISSOT SA - Le Locle - Switzerland  
TISSOT® is a registered trademark

## GENERAL PRODUCT INFORMATION

### HEALTH

THE T-TOUCH CONNECT SPORT MAY INTERFERE WITH PACEMAKERS, DEFIBRILLATORS AND OTHER MEDICAL DEVICES. KEEP A SAFE DISTANCE BETWEEN YOUR MEDICAL DEVICE AND THE T-TOUCH CONNECT SPORT AND ITS ACCESSORIES. PLEASE CONSULT YOUR SURGEON OR DOCTOR FOR MORE PRECISE INFORMATION ON ANY POSSIBLE INTERFERENCE WITH YOUR MEDICAL DEVICE. STOP USING YOUR T-TOUCH CONNECT SPORT IF YOU ARE CONCERNED ABOUT INTERFERENCE WITH YOUR PACEMAKER, DEFIBRILLATOR OR ANY OTHER MEDICAL DEVICE.

The T-Touch Connect Sport heart rate monitor emits green and infrared light flashes. Consult your doctor if you have epilepsy or are sensitive to bright or flashing lights.

### DISTRACTION

Using the T-Touch Connect Sport under certain circumstances may distract you and cause dangerous situations, in particular when driving. Make sure to comply with laws prohibiting or restricting use of mobile devices in certain places or situations.

### WATER RESISTANCE

The T-Touch Connect Sport is water resistant to 5 bar (50 m/165 ft) at 25°C/77°F, but it is not an instrument suitable for sports diving. Watch water resistance is evaluated based on laboratory pressure tests simulating use by a swimmer or diver in an immobile position at the depth corresponding to the pressure level in question. Nonetheless, numerous aquatic activities involve a great deal of movement and changes of environment. These differences to the watch evaluation method may compromise or invalidate its water resistance specifications. The water resistance of a watch cannot be permanently guaranteed. It may be affected by ageing of gaskets or by an accidental impact on the crown. We recommend that you have the water resistance of your T-Touch Connect Sport tested once a year by an authorized TISSOT® service centre. Never operate the crown and/or push-pieces when the T-Touch Connect Sport is underwater. Under no circumstances must you open the T-Touch Connect Sport yourself. Instead, it has to be inspected by an authorized TISSOT® service centre only. We recommend not to wear the watch when you are in hot water such as, without limitation, in hot baths or saunas.

### TEMPERATURE AND MAGNETIC FIELDS

The T-Touch Connect Sport and the charging cable comply with the applicable standards and limits in terms of surface temperature. Even within these limits, prolonged contact with very hot surfaces may cause injuries or discomfort. The T-Touch Connect Sport and the charging cable will heat up when they are connected to a power source. Do not allow your skin to come into prolonged contact with the T-Touch Connect Sport or the charging cable when they are plugged in. For example, make sure you do not fall asleep with your body touching the T-Touch Connect Sport or the charging cable while these are plugged in. Do not cover any of these components when they are connected to a power source. Be vigilant if you have a physical condition preventing you from sensing heat on your skin normally. Take off your T-Touch Connect Sport immediately if it starts emitting an uncomfortable amount of heat.

The normal operating temperature range of the T-Touch Connect Sport is -5°C to 45°C/23°F to 113°F. Any factors potentially influencing the normal operating temperature must be avoided, particularly:

1. wearing/storing the T-Touch Connect Sport outside of ambient temperature conditions from -5°C to 45°C/23°F to 113°F;
2. exposing the T-Touch Connect Sport directly or indirectly to a heat source;
3. charging the T-Touch Connect Sport using a charger not recommended by TISSOT SA.

Your T-Touch Connect Sport screen will display a message to alert you in the event of any overheating.

If the T-Touch Connect Sport has a temperature in excess of its normal operating temperature range:

- if it is charging, unplug the charging cable immediately;
- if you are wearing the T-Touch Connect Sport, remove it immediately. If the temperature does not decrease, please consult an authorized TISSOT® service centre.

Do not expose your watch to intense magnetic fields such as those generated by speakers, mobile phones, computers, refrigerators or other electromagnetic appliances.

## SHOCKS AND IMPACTS

Avoid thermal shocks or impacts: they may damage your T-Touch Connect Sport. In the event of a violent impact, please have your T-Touch Connect Sport checked by an authorized TISSOT® service centre.

## CARE AND INSPECTION

Clean the case and bracelet regularly with a soft cloth, to prevent any corrosion due to sweat. Your T-Touch Connect Sport can be cleaned with a toothbrush and soapy water, and then dried completely with a soft cloth. Do not use cleaning fluids or corrosive products to clean your accessories.

In case of immersion in seawater, the T-Touch Connect Sport must be rinsed in fresh water immediately, and then dried completely with a soft cloth. Avoid direct contact with solvents, detergents, perfumes, cosmetic products, chemicals, etc., since they may damage the T-Touch Connect Sport.

If you plan not to wear your T-Touch Connect Sport for several weeks or months, we recommend storing it on the charger in a well-ventilated location to prevent the battery from running down.

Failure to do so may result in the battery discharging completely; in this case, the watch will switch off, the factory settings will be restored, and your data will be lost.

## AFTER-SALES SERVICE

Do not open the case of your T-Touch Connect Sport or try to repair it yourself. This could cause damage to the T-Touch Connect Sport, compromise its water resistance, or cause injuries. If the T-Touch Connect Sport is damaged or not working properly, contact an authorized TISSOT® service centre.

Like any precision instrument, the T-Touch Connect Sport must be serviced regularly for optimal operation. As a general rule, we recommend that you have your T-Touch Connect Sport inspected every 3 to 4 years by your authorized TISSOT® retailer or an authorized TISSOT® service centre. However, please note that depending on the climate and the conditions of use of the T-Touch Connect Sport, a shorter interval may be required. To benefit from the highest standards of service and to ensure your warranty remains in force, please always contact an authorized TISSOT® retailer or an authorized TISSOT® service centre.

## BATTERY REPLACEMENT AND DISPOSAL OF THE PRODUCT AND ITS BATTERY

Battery type: Lithium-Ion Rechargeable Battery

Model: D-Shape Custom Cell

Battery replacements and product disposals should only be done through authorized TISSOT® retailers or an authorized TISSOT® service centre equipped with the tooling and equipment required to undertake this work in a professional manner. A spent battery must be changed as soon as possible to prevent the risks of leakage, which can cause damage to the movement.



This symbol\* indicates that this product and its battery should not be disposed of in household waste.

Batteries must always be returned to an authorised collection point. By following this procedure you will contribute to protecting the environment and prevent injuries. Recycling the materials will help to conserve natural resources.

\* valid in EU Member states and in other countries with comparable legislation

## LEGAL CERTIFICATION

### EU DECLARATION OF CONFORMITY

TISSOT SA hereby declares that the radio equipment type T-Touch Connect Sport connected watch is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available via the following link: [tissotwatches.com](https://www.tissotwatches.com)

Frequency band(s) in which the radio equipment operates and maximum radio-frequency power transmitted in the frequency band(s) in which the radio equipment operates:

Operating frequency bands: BT 5.0 LE 2400 2483.5 MHz

Output power max: 0.0 dBm e.i.r.p

## GREAT BRITAIN DECLARATION OF CONFORMITY



The T-Touch Connect Sport complies with the Radio Equipment Regulation 2017.

## ISED DECLARATION OF CONFORMITY

The T-Touch Connect Sport complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital device complies with Canadian ICES003/NMB-003.

Equipment Applicant:

Tissot SA, Chemin des Tourelles 17, 2400 Le Locle, Switzerland

ISED Certification Number: 25567-T153420A

## FCC DECLARATION OF CONFORMITY

The T-Touch Connect Sport complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Grantee Name:

Tissot SA, Chemin des Tourelles 17, 2400 Le Locle, Switzerland

Grantee Code: 2AH93

FCC Identification Number: 2AH93 T153420A

This equipment, i.e. the T-Touch Connect Sport, has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio waves; if not installed and used in accordance with the instructions, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- reorient or relocate the receiving antenna;
- increase the distance between the equipment and receiver;
- connect the equipment to an outlet on a circuit different from that to which the receiver is connected;
- consult the dealer or an experienced radio/TV technician for help.

Important: any modification of the device not expressly approved by the party responsible for compliance could void the user's authority to operate the device. Where shielded interface cables have been provided with the product or specified additional components or accessories elsewhere defined to be used with the installation of the product, they must be used in order to ensure compliance with FCC regulations.

This product has demonstrated EMC compliance under conditions that included the use of compliant peripheral devices and shielded cables between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce the possibility of causing interference to radios, televisions, and other electronic devices.

## RoHS CONFORMITY

TISSOT SA declares that all materials and/or components used in the manufacture of this product, the T-Touch Connect Sport, is in compliance with the EU Directive 2011/65/EU for Restrictions of Hazardous Substances (RoHS). This statement is based on information provided by TISSOT SA's suppliers and is accurate to the best of our knowledge.

## SPECIFIC ABSORPTION RATE (SAR) INFORMATION

Your devices are designed not to exceed the limits for exposure to radio waves recommended by international guidelines.

## BLUETOOTH®

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by TISSOT SA is under licence. Other trademarks and trade names are property of their respective owners.

For US only:



**WARNING**  
**Lithium battery**

### KEEP THE BATTERY OUT OF REACH OF CHILDREN

The battery can cause severe or fatal injuries within two hours if swallowed or placed inside any part of the body. Seek medical attention immediately.



**WARNING**  
**Lithium battery**

- **INGESTION HAZARD:** This product contains a button cell or coin battery.
- **DEATH** or serious injury can occur if ingested.
- A swallowed button cell or coin battery can cause **internal chemical burns** in as little as **2 hours**.
- **KEEP** new and used batteries **OUT OF REACH OF CHILDREN**.
- **Seek immediate medical attention** if it is suspected that a battery has been swallowed or inserted inside any part of the body.

